

Job Title: Challenge Program Facilitator

Supervisor: Outdoor Recreation/Challenge Program Coordinator

Purpose:

To facilitate quality experiential learning and challenge course events for GSU's Challenge Program.

Specific Duties and Responsibilities:

- Be available to work at least four Challenge Program events per semester.
- Facilitate low and high ropes course events from start to finish.
- Be familiar with and comfortable on all high and low ropes elements. This includes awareness of facilitation technique as well as technical and risk management aspects of the challenge course.
- Lead and work in partnership with high ropes techs and other facilitators.
- Participate in scheduled training sessions.
- Regularly check and respond to staffing emails.
- Conduct pre- and post-event risk management and inventory inspection.
- Prepare and facilitate lunch service to Challenge Program guests.
- Be familiar with and ensure all local operating procedures are followed for all events.
- Occasionally more experienced facilitators will serve as "Lead Facilitator" for an event and will then be responsible for making emergency and logistical decisions.

Knowledge, Skills and Abilities:

- Must be First Aid/AED/CPR certified. Proof will be on file with Challenge Program Coordinator.
- Thorough knowledge and proficiency in challenge course facilitation and experiential learning (sequencing, experiential learning cycle, games and activities, risk management)
- An understanding of Indian Creek Recreation Area and its function within the GSU community.
- An understanding of GSU Challenge Program staffing and event procedures.
- Excellent communication skills.
- Sound and confident decision making skills.
- Professionalism and maturity in working with guests and colleagues.

Minimum Georgia State University Hiring Standard:

- Currently enrolled as a student at Georgia State University

Job Title: Student Assistant – Challenge Program High Ropes Tech

Supervisor: Outdoor Recreation/Challenge Program Coordinator

Purpose:

This individual is responsible for inspection, set-up, equipment, technical details of facilitation, take-down, and post-program equipment inspection. The Ropes Course Tech is not a Facilitator, but will follow the lead of the Facilitator in insuring participants are following all procedures and safety protocols.

Specific Duties and Responsibilities:

- Attend all scheduled staff trainings and maintain proficiency level as determined by Challenge Program Coordinator and GA.
- Follow the lead of the Facilitators in insuring participants are following all procedures and safety protocols.
- Ropes Course Techs will join one of the pods, pairing with a Facilitator, and fill roles such as harness instruction, lobster claw instruction, monitoring of transfers, belaying, performing rescues, running the Zip Lines, Swing, or Leap of Faith and any other technical task of facilitating a challenge course group.

- Prepare and facilitate lunch service for Challenge Program guests.
- Inspect and set up high ropes.
- Take down, inspect, and inventory all high ropes equipment and report any maintenance needs or issues to Challenge Program GA and/or Coordinator.
- Ensure all gear is properly stored.
- Cooperate with other facilitators and techs maintaining a positive attitude and posture for learning.

Knowledge, Skills and Abilities:

- CPR & First Aid Certification
- More than general knowledge of challenge courses and/or rock climbing and/or outdoors.
- Effective verbal communication skills.
- Sound judgment and decision-making skills.
- Ability to maintain composure and handle emergencies.
- Flexibility.
- Regularly check and respond to staffing emails.
- Knowledge of policies and procedures of the Challenge Program.
- Availability to work at least two Challenge Program events per month.

Minimum Georgia State University Hiring Standard:

- Currently enrolled as a student at Georgia State University